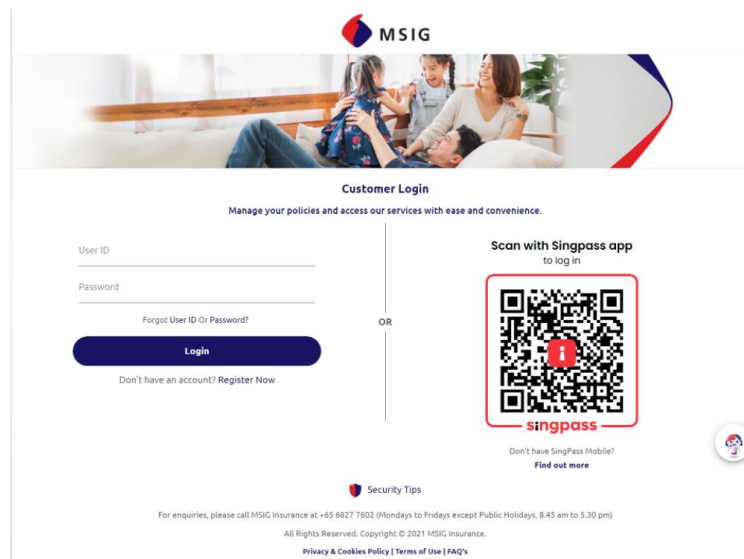


Guide to Policy Renewal on mConnect Customer Portal

Renew online with ease and convenience through our mConnect Customer Portal!
 Follow the steps below to access your renewal invitation and renew immediately in few simple steps.

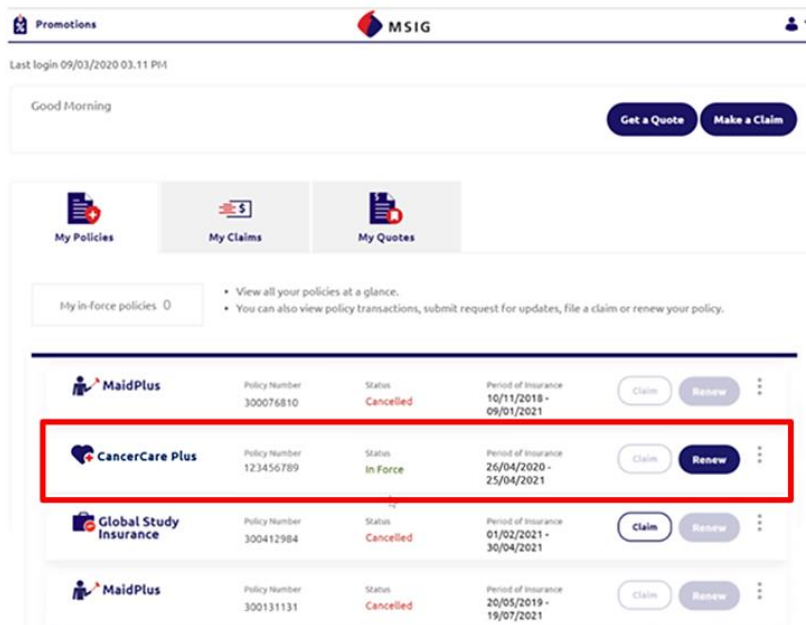
Step 1: Login to Customer Portal via <https://e-insure2.msig.sg/cp/msiglogin>.

Please register for an account if you do not have any. Upon registration, you may login using your User ID or SingPass app.



Step 2: Locate your policies under “My Policies”.

Your list of policies will be displayed once you have logged in. A ‘Renew’ button will be available if your policy is due for renewal. Click on the ‘Renew’ button to access your Renewal Invitation.





Step 3: Review your renewal terms.

To review your renewal terms, click on the PDF document to open your Renewal Invitation. To renew, simply click on 'Renew Policy' and proceed to payment page.

The screenshot shows the MSIG CancerCare Plus renewal page. At the top, the MSIG logo and a user profile icon are visible. The page title is "CancerCare Plus" with the policy number "123456789". Below this, the policy status is "In Force". A "Renewal" section contains the following details: "Renewal Period 26/04/2021 - 25/04/2022" and "Renewal Premium S\$ 118.77". A link for "Renewal Invitation" is provided. Below the details, there are two instructions: "If you would like to change your policy details, please choose 'Update Coverage'." and "If you would like to renew your policy as per Renewal Invitation attached, please choose 'Renew Policy'.". At the bottom of this section, there are two buttons: "Update Coverage" and "Renew Policy", with the "Renew Policy" button highlighted by a red box.

Step 4: Make e-payment through VISA or MASTERCARD.

Select your preferred credit card merchant and click 'Pay Now' to proceed with payment. Follow the instructions to key in your credit card details and OTP on the payment gateway to complete the payment.

The screenshot shows the MSIG payment page. At the top, the MSIG logo is visible. Below it, there are two instructions: "If you would like to change your policy details, please choose 'Update Coverage'." and "If you would like to renew your policy as per Renewal Invitation attached, please choose 'Renew Policy'.". Below these instructions are two buttons: "Update Coverage" and "Renew Policy". A dark blue bar displays "Total Premium Amount S\$ 118.77". Below this is a "Declaration" section with the following text: "The Company reserves the right to review the terms and conditions of the Policy in the event of any claim occurring before the Expiry Date as stipulated in the Renewal Invitation. You must disclose to us fully and faithfully, all the facts which you know or ought to know, in respect to this Policy. Otherwise, the Policy may be void and you may not receive any benefit from your Policy." Below the declaration, there is a checkbox that is checked, with the text "I have read and understood the Renewal Invitation. Please renew the Policy based on the Terms & Conditions stated in the Renewal Invitation." Below this, there is a section titled "Please select card type" with logos for "mastercard" and "VISA". At the bottom of the page, there are two buttons: "Cancel" and "Pay Now", with the "Pay Now" button highlighted by a red box.



Step 5: Upon successful payment, an acknowledgement page will be displayed. Your policy is now successfully renewed!

Thank you for insuring with us

Thank you for insuring with MSIG Insurance (Singapore) Pte. Ltd. Your Policy document will be sent to your email address.

Please print this page for your reference using the "Print" button below. You may also print and read the Policy's terms, conditions and exclusions by clicking on the "Policy Wording" button.

For enquiries, please call MSIG Insurance at (65) 6827 7602 (Mon-Fri, 8.45am-5.30pm) or email to service@sg.msig-asia.com.

Policy Details	
Acknowledgement No.:	174184693
Product:	CancerCare Plus
Plan Type:	Standard
Period of Insurance:	From 26/04/2021 To 25/04/2022
Premium:	S\$118.77

[Print](#) [Policy Wording](#)

For enquiries, please call MSIG Insurance at +65 6827 7602 (Mondays to Fridays except Public Holidays, 8.45 am to 5.30 pm).
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For further enquiries, please email or contact our Customer Service at:

Email: service@sg.msig-asia.com

Customer Service hotline: +65 6827 7602
(8.45am to 5.30pm, Mondays to Fridays except for Public Holidays)

If an agent or broker services you, please contact your agent or broker for assistance.