## Guide to Policy Renewal on mConnect Customer Portal

Renew online with ease and convenience through our mConnect Customer Portal!

Follow the steps below to access your renewal invitation and renew immediately in few simple steps.

Step 1: **Login to Customer Portal via https://e-insure2.msig.sg/cp/msiglogin.**

Please register for an account if you do not have any. Upon registration, you may login using your User ID or SingPass app.
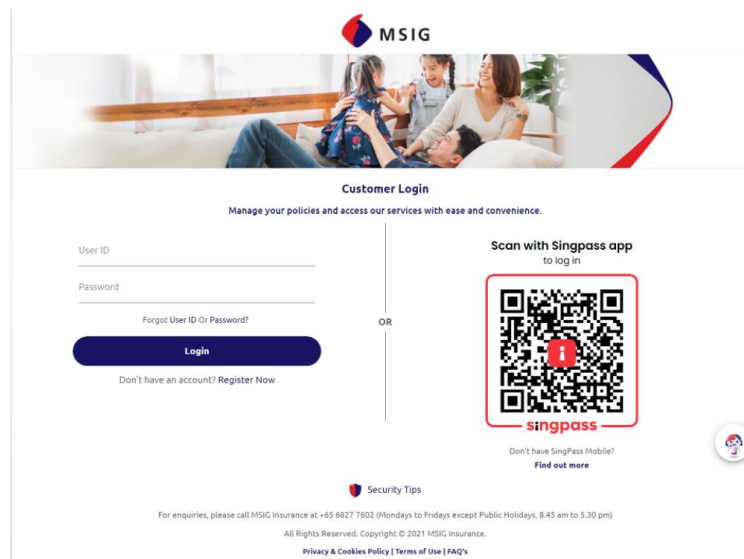
Step 2: **Locate your policies under "My Policies".**

Your list of policies will be displayed once you have logged in. A 'Renew' button will be available if your policy is due for renewal. Click on the 'Renew' button to access your Renewal Invitation.
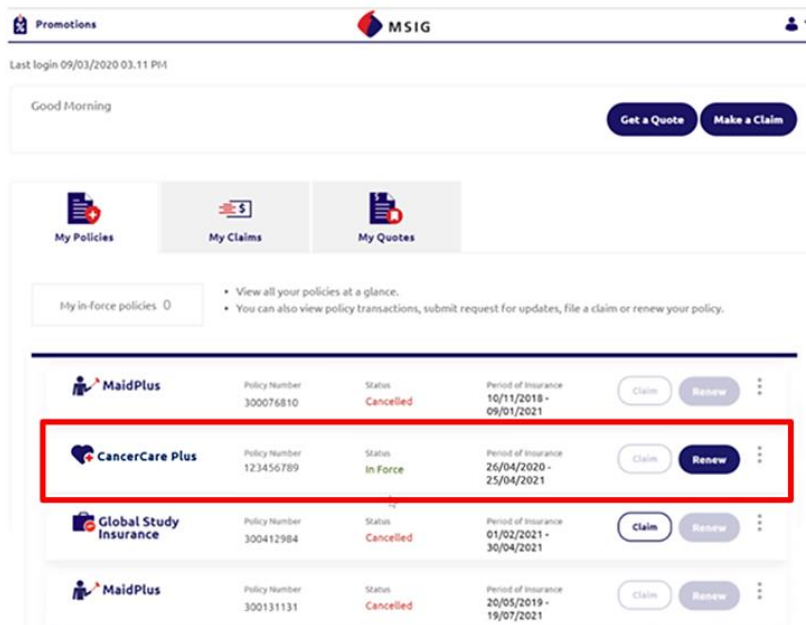
Step 3: **Review your renewal terms.**

To review your renewal terms, click on the PDF document to open your Renewal Invitation. To renew, simply click on 'Renew Policy' and proceed to payment page.

Step 4: **Make e-payment through VISA or MASTERCARD.**

Select your preferred credit card merchant and click 'Pay Now' to proceed with payment. Follow the instructions to key in your credit card details and OTP on the payment gateway to complete the payment.

Step 5: Upon successful payment, an acknowledgement page will be displayed. Your policy is now successfully renewed!

For further enquiries, please email or contact our Customer Service at:

Email: service@sg.msig-asia.com

Customer Service hotline: +65 6827 7602
(8.45am to 5.30pm, Mondays to Fridays except for Public Holidays)

If an agent or broker services you, please contact your agent or broker for assistance.